



the Association that's working for you!
Contractor Code of Ethics

1. To hold sacred the concept of free enterprise and unselfish service to the customer.
2. To promote the spray foam industry in a professional manner.
3. To support the research and development of new materials and installations to find new and innovative uses of polyurethane products and services.
4. To advocate an advertising and marketing policy which:
 - promotes the strengths and merits of the company's businesses and products
 - advertises only bona fide prices, product specifications and contractor certification status
 - does not reflect negatively on Competitors products and services
 - furthers the goals of the spray foam industry
5. To comply with federal, provincial and municipal laws and regulations to ensure the safe use of the product and to ensure health and safety standards are not violated.
6. To provide the highest quality of materials and workmanship and honour any claims on the work completed.
7. To promote the use of polyurethane foam in a safe and sustainable manner.
8. To foster industry cooperation and development.
9. To ensure all installed SPF products are installed correctly at all times by certified installers or supervised apprentices consistent with the CUFCA Field Quality Assurance Program.
10. To protect the environment and act in an environmentally responsible manner.

CUFCA Objectives

1. To promote more extensive use of polyurethane foam in home, industry, and commercial applications through cooperation, consultation, and coordination with manufacturers, consumers, applicators, distributors, builders, government authorities, and utilities.
2. To facilitate research, development, demonstration, and disseminations in the manufacturing and installation methods to address industry challenges and widen the use of polyurethane foam.
3. To promote polyurethane foam for use in innovative applications through education of stakeholders.
4. To develop, update, and implement standards, specifications, and codes for application and materials.
5. To print, publish, and sell literature which promotes our industry or deals with issues which are affecting the polyurethane foam industry in Canada.
6. To provide the powerful and unified voice required to deal with government agencies and other external stakeholders.
7. To provide unbiased education of all stakeholders and Customers in the benefits of spray foam use.
8. To provide a career path for new entrants into the industry and develop a recognized non-government regulated trade in the broader Construction Sector.
9. To fund research and development that continues to advance our SPF Industry in Canada to the benefit of our members.
10. To cooperate with all stakeholders for the development of the SPF industry.
11. To provide an industry driven training, certification, and field quality assurance program that is fully compliant with regulator framework in Canada for our members.
12. To provide direction and leadership to its members.